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nbkc wins NerdWallet's 2020 Best-Of Awards
Named Best Mortgage Lender for Online Loans

Kansas City, Missouri: NerdWallet named nbkc bank Best Mortgage Lender for Online Loans in their 2020 Best-Of Awards.

"It truly is an honor to be recognized by an organization that puts the customer experience above all else," says Dan Stevens, SVP at nbkc bank. "Our success is based entirely on putting the customer journey at the top of the priority list."

NerdWallet evaluated a majority of the largest U.S. mortgage lenders through a rigorous evaluation process based on the features NerdWallet has found most important to consumers. The evaluation includes a review of loan types, loan products, online capabilities, online rate information, customer service and complaints filed with the Consumer Financial Protection Bureau.

nbkc's online mortgage lending program stands out for its excellence in:

- Ease of online application and use of technology to simplify the mortgage process for consumers
- Personalized customer experience from expert loan officers with an average tenure of 16 years
- Low lender fees

About nbkc bank: nbkc bank is a full-service online bank based in Kansas City, Missouri. Founded in 1999, nbkc makes banking simple and transparent unlike any other bank. nbkc is consistently recognized throughout the industry for combining technology-driven financial products with high touch customer service — and has been recognized as a Best Place to Work nationwide by Glassdoor in 2019.

About Nerdwallet: NerdWallet is on a mission to provide clarity for all of life's financial decisions. As a personal finance website and app, NerdWallet provides consumers with personalized, unbiased and actionable insights so they can make smart money moves. From finding the best credit card to buying a house to investing their next dollar, NerdWallet is there to help consumers make financial decisions with confidence. Consumers have free access to our expert content and comparison shopping marketplaces, plus a data-driven membership experience, which helps them stay on top of their finances and save time and money, giving them the freedom to do more. For more information, visit [NerdWallet.com](https://www.nerdwallet.com).

